

THIS IS TO CERTIFY THAT

HAS BEEN AWARDED

Focus Awards Level 2 NVQ  
Certificate in Customer Service (RQF)

This achievement included the successful completion of  
the units detailed on the Unit Summary

QRN: 601/6275/2  
Centre Name: Britannia School of Leadership and Management  
Date Awarded:   
Candidate Number:   
Certificate Number:

Chief Executive  
Focus Awards

Chair  
Focus Awards

