

THIS IS TO CERTIFY THAT

HAS BEEN AWARDED

Focus Awards Level 1  
Award in Customer Service (RQF)

This achievement included the successful completion of  
the units detailed on the Unit Summary

QRN: 601/7705/6  
Centre Name: Britannia School of Leadership and Management  
Date Awarded: [REDACTED]  
Candidate Number: [REDACTED]  
Certificate Number: [REDACTED]

[REDACTED]  
Chief Executive  
Focus Awards

[REDACTED]  
Chair  
Focus Awards

