

THIS IS TO CERTIFY THAT

HAS BEEN AWARDED

Focus Awards Entry Level
Certificate for Introduction to Customer Service (Entry 3) (RQF)

This achievement included the successful completion of the units detailed on the Unit Summary

QRN: 601/8684/7

Centre Name: Britannia School of Leadership and Management

Date Awarded:

Candidate Number:

Certificate Number:

Chief Executive Focus Awards

Chair Focus Awards



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