

THIS IS TO CERTIFY THAT

HAS BEEN AWARDED

Focus Awards Level 1 Award in Customer Service (RQF)

This achievement included the successful completion of the units detailed on the Unit Summary

QRN: 601/7705/6

Centre Name: Britannia School of Leadership and Management

Date Awarded:

Candidate Number:

Certificate Number:



Chief Executive



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1

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Verify Authenticity via QR Code on the Unit Summary